



InFlight

Fall 2019

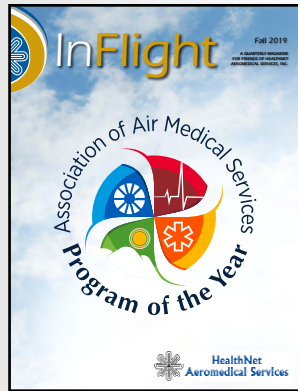
A QUARTERLY MAGAZINE
FOR FRIENDS OF HEALTHNET
AEROMEDICAL SERVICES, INC.



HealthNet
Aeromedical Services

On the Cover

The Association of Air Medical Services has selected HealthNet Aeromedical Services as its 2019 Program of the Year.



Contents

Customer Profile:

Jefferson County Emergency Services Agency 2

Welcome from President/CEO Clinton Burley 3

HealthNet Aeromedical Services:

National Recognition Award 4

Cabell Huntington Hospital:

First in WV to Use Zephyr Valve System® 5

Charleston Area Medical Center:

Ranked #1 Hospital in WV by US News & World Report ... 6

West Virginia University Medicine:

Grand Opening of Waynesburg, PA Clinic 7



Customer Profile

Located in the Eastern Panhandle of West Virginia, the Jefferson County Emergency Services Agency (JCESA) provides staffing to the seven volunteer EMS and fire agencies throughout the county. The agency has nearly 70 employees, including firefighter paramedics and firefighter EMTs and is among the few fire-based EMS organizations in the region trained and equipped for Rapid Sequence Intubation.



In 2000, the Jefferson County Ambulance Authority was established to provide an advanced life support crew to supplement volunteer response within the county's 212 square mile area. In 2009, the group was reorganized to become JCESA.

As a West Virginia Office of EMS accredited Training Institute, JCESA offers more than 80 training and continuing education opportunities each year. Free first aid and CPR courses are also available to the community.



Jefferson County Emergency Services Agency team members.

JCESA supports their community and volunteer partners by taking part in the Stop the Bleed campaign, Prom Promise, sporting events, and other events throughout the year. During the month of October, the agency supports breast cancer awareness and local charities by selling t-shirts. This year, the group also supported the Running Fir Wreaths event which honors fallen soldiers and gold star families.

Jefferson County is a leading scene flight requester for HealthNet Aeromedical Services' Martinsburg, WV based flight team. JCESA and HealthNet team members frequently train together to improve teamwork among the agencies which helps ensure quality care to their patients. *



Partners with Paws



Our Base 5 mechanic's pup, Yasha, posed in front of the aircraft to celebrate turning 5 months old.



Flatwoods Police Department Patrolman Stevens and K-9 Tora visited the Base 3 aircraft during the Flatwoods, KY Fall Festival.

Air transportation provided by



HealthNet Aeromedical Services is a not-for-profit shared service of



HealthNet Aeromedical Services is fully accredited by





A Message From Our President/CEO

As you saw on the cover of this magazine and perhaps previously heard from news and social media, in early October we learned that HealthNet Aeromedical Services was selected by the Association of Air Medical Services as their Program of the Year. The award will be presented on November 4, 2019 in Atlanta, Georgia during the annual Air Medical Transport Conference. This international meeting of those engaged in the critical care transport industry is attended by nearly 3,000 delegates from across the globe.

To say we are honored to receive this level of recognition is an understatement. There are so many high-quality critical care programs across the world, it is stellar to even be considered alongside the names of those programs previously recognized.

In 1986 our program was founded on a simple philosophy; provide the safest, highest quality critical care transport service out there. That's what we endeavor to do every day and people have noticed.

We've learned that HealthNet Aeromedical Services' nomination for this award came from an industry leader based in Canada. After visiting our program in 2018 and being impressed by what was seen, the individual returned home and began the heavy work leading to our nomination. For the award to have been initiated by someone outside of our program certainly makes it just a bit more meaningful to all of us.

This award will not be presented because of me, other senior leaders or any one person. It will be presented because of a collective effort of what we call our OneTeam which simply means that whether full-time or part-time, regardless of the role they play or where each completes their work, every single person across this vast organization plays a critical role in our ability to serve patients. It could be a helicopter mechanic working in a hangar before sunrise or a communicator answering a call for assistance from a 911 center or a flight paramedic suiting up for another shift away from family. It could be any one of nearly five hundred professionals in over thirty different job positions. Each is vitally important and each works as part of this OneTeam to make things right for those we serve. Collectively, they've earned this award.

While we are so appreciative of this recognition, we haven't lost focus that we do all these great things for the benefit of patients. Your confidence in our team members and their abilities allows us to continually serve and improve care for patients across Central Appalachia. On behalf of our OneTeam, member hospitals and board of directors; thank you. *

Clinton V. Burley

**HealthNet Aeromedical Services, Inc.
President/CEO**

FOCUS ON Safety and Training



A DRIVING FORCE FOR NATIONAL RECOGNITION

The dedication from HealthNet Aeromedical Services team members to deliver compassionate, quality care and a continued focus on improving patient outcomes is being commended by leaders in our industry. The Association of Air Medical Services has selected HealthNet Aeromedical Services as its 2019 Program of the Year.

“From the flight teams to the mechanics who keep our fleet up and running to the clinicians providing critical care ground transport across our region, these individuals make this program so valuable and successful,” said Clinton Burley, president and CEO of HealthNet Aeromedical Services. “We are grateful to receive this prestigious honor which will drive us to continue to raise the bar for critical care in Central Appalachia.”

The Program of the Year award, sponsored by Airbus, recognizes an emergency medical transport service (national or international) that has demonstrated a superior level of patient care, management prowess, high quality leadership through visionary and innovative approaches, customer service, safety consciousness, marketing ingenuity, community service, and a commitment to the medical transport community as a whole.

A focus on patient and crew safety, utilization of a Just Culture model, and the program’s in-house training and clinical simulator are among the factors leading to HealthNet Aeromedical Services being chosen to receive this award. *



CONGRATULATORY MESSAGES FROM OUR OWNER MEDICAL CENTERS

“This program provides a quality service to our patients and has been rightfully recognized by the Association of Air Medical Services. We are proud to partner with HealthNet Aeromedical Services and we congratulate them on this prestigious honor.”
– Kevin Fowler, president of Cabell Huntington Hospital

“Charleston Area Medical Center is proud to partner with other tertiary care hospitals in West Virginia to support HealthNet Aeromedical Services. Their unwavering dedication to high-quality patient care through the years is commendable and certainly worthy of this honor.”
– David Ramsey, CEO of Charleston Area Medical Center

“We at WVU Medicine thank HealthNet Aeromedical Services for their tireless work for the people of the Mountain State and extend our heartfelt congratulations for receiving this much deserved and hard-earned honor.”
– Albert Wright, Jr., president and CEO of WVU Health System

Cabell Huntington Hospital

First in West Virginia to use the Zephyr Valve System®
to treat breathing problems due to emphysema



Yousef Shweihat, MD, center, and his team at the Cabell Huntington Hospital Center for Lung Health were the first in West Virginia to use the Zephyr Valve System® to treat a patient for severe emphysema.



Cabell Huntington Hospital is the first hospital in the state of West Virginia to offer treatment for emphysema with the Zephyr Valve System®, a minimally invasive therapy for better lung function and exercise tolerance without the need for surgery.

Emphysema is a severe form of chronic obstructive pulmonary disease. It causes abnormal, permanent enlargement of the air spaces at the ends of the bronchioles, accompanied by the destruction of their walls. Most emphysema is caused by smoking. The initial symptom of emphysema is shortness of breath. A cough might also be present, as chronic bronchitis often precedes emphysema. As the disease progresses, even a short walk can result in difficulty in breathing.

The Zephyr endobronchial valve is a minimally invasive endoscopic lung procedure that places tiny valves in the airways of the lungs to allow the healthier parts of the lungs to expand, thereby lifting pressure off the diaphragm and helping emphysema patients breathe more easily.

“This is truly a breakthrough to help patients improve their quality of life and breathe easier,” said Yousef Shweihat, MD, interventional pulmonologist at Cabell Huntington Hospital’s Center for Lung Health and associate professor in the Department of Internal Medicine at the Joan C. Edwards School of Medicine.

The effects of the Zephyr endobronchial valve take place immediately after surgery by allowing patients to take deeper breaths than they could before.

“Over time, patients can begin to increase their exercise tolerance,” Shweihat explained. “This will help the patient increase their breathing capacity by increasing exercise in their daily lives, thus enhancing the quality of life.”

For more information about the Zephyr endobronchial valve procedure, please contact the CHH Center for Lung Health at 304.399.2881. ■



CAMC RANKED #1 IN STATE BY



CAMC has been recognized as the #1 hospital in West Virginia by U.S. News & World Report. “We are proud to be recognized as West Virginia’s top hospital,” said Dave Ramsey, CAMC President and CEO. “Our physicians, nurses and all of our employees are the finest health care providers who are dedicated to delivering outstanding care to our patients. This recognition reflects their passion and commitment to the people we are honored to serve.”

CAMC also earned High Performing rankings in the following specialties: heart bypass surgery, heart valve surgery, heart failure, knee replacement, nephrology, colon cancer surgery, abdominal aortic aneurysm and COPD.

The annual “Best Hospitals” rankings, now in its 30th year, are designed to assist patients and their doctors in making informed decisions about where to receive care for challenging health conditions or for common elective procedures.

For the 2019-20 rankings and ratings, U.S. News evaluated more than 4,500 medical centers nationwide in 25 specialties, procedures and conditions. In the 16 specialty areas, 165 hospitals were ranked in at least one specialty. In rankings by state and metro area, U.S. News recognized hospitals as high performing across multiple areas of care.

The U.S. News Best Hospitals methodologies in most areas of care are based largely on objective measures such as risk-adjusted survival and discharge-to-home rates, volume and quality of nursing, among other care-related indicators.

“For 30 years, U.S. News has strived to make hospital quality more transparent to health care consumers nationwide,” said Ben Harder, managing editor and chief of health analysis at U.S. News. “By providing the most comprehensive data available on nearly every hospital across the United States, we give patients, families and physicians information to support their search for the best care across a range of procedures, conditions and specialties.” ■

For more information, visit
www.health.usnews.com/best-hospitals



**Charleston Area
Medical Center**

CELEBRATES OPENING OF WAYNESBURG CLINIC



WVU Medicine officials held a ribbon cutting in September for a new clinic in Waynesburg, Pa. This facility is allowing WVU Medicine to expand its footprint in Greene County and serve a population that needs and deserves the kind of care we can deliver. It's an investment in the health of this community," Albert L. Wright, Jr., president and chief executive officer of the West Virginia University Health System, said. "The mission of WVU Medicine is to improve the health of West Virginians and all we serve. This means not only providing the most advanced care when people are sick but also connecting people with health resources and access to preventive care. The opportunity we have – and really, it's an obligation – is to improve the health of the state and region. And this new facility is going to help us accomplish that."

The \$13.8 million, 15,000-square-foot outpatient center includes 30 exam rooms and six procedure/specialty rooms. A total of 21 jobs were created and the majority of the positions are filled with Greene County residents. In all, the WVU Medicine system employs close to 500 from Greene County.

The new facility houses the following WVU Medicine clinics:

- Heart and Vascular: cardiology, vascular
- Obstetrics and Gynecology: female sexual dysfunction, gynecology, obstetrics, urogynecology
- Orthopaedics: hand, joint replacement, spine, sports medicine
- Podiatry
- Primary Care: internal medicine
- Radiology

These diagnostic services are also provided:

- Echocardiograms
- EKGs
- Lab testing
- Stress testing
- X-ray

Another 3,700 square feet is occupied by MedExpress Urgent Care. There is also additional land that could be used for future expansion.

"With this new facility ready to go and the excitement surrounding it, we feel this is the continuation of a long and prosperous relationship with Greene County. The community has been very generous and supportive of our efforts," Judie Charlton, M.D., chief medical officer of WVU Medicine-WVU Hospitals, said. "This isn't just a building – it's a progressive, forward-thinking enterprise. What is unique about it is that it came to us through research. We noted that the healthcare landscape was changing and evolving in many communities as time goes on. It's no different in Greene County. We wanted to create a facility that will be flexible enough to adapt to future healthcare needs and challenges as they arise." ■



Albert Wright, CEO of WVU Medicine, joined clinic workers and community leaders to cut the ribbon on the new facility.

HEALTHNET AEROMEDICAL SERVICES, INC.

110 WYOMING STREET, SUITE 101
CHARLESTON, WV 25302

RETURN SERVICE REQUESTED

NONPROFIT
ORGANIZATION
US POSTAGE
PAID
ASHLAND, KY
PERMIT NO. 102

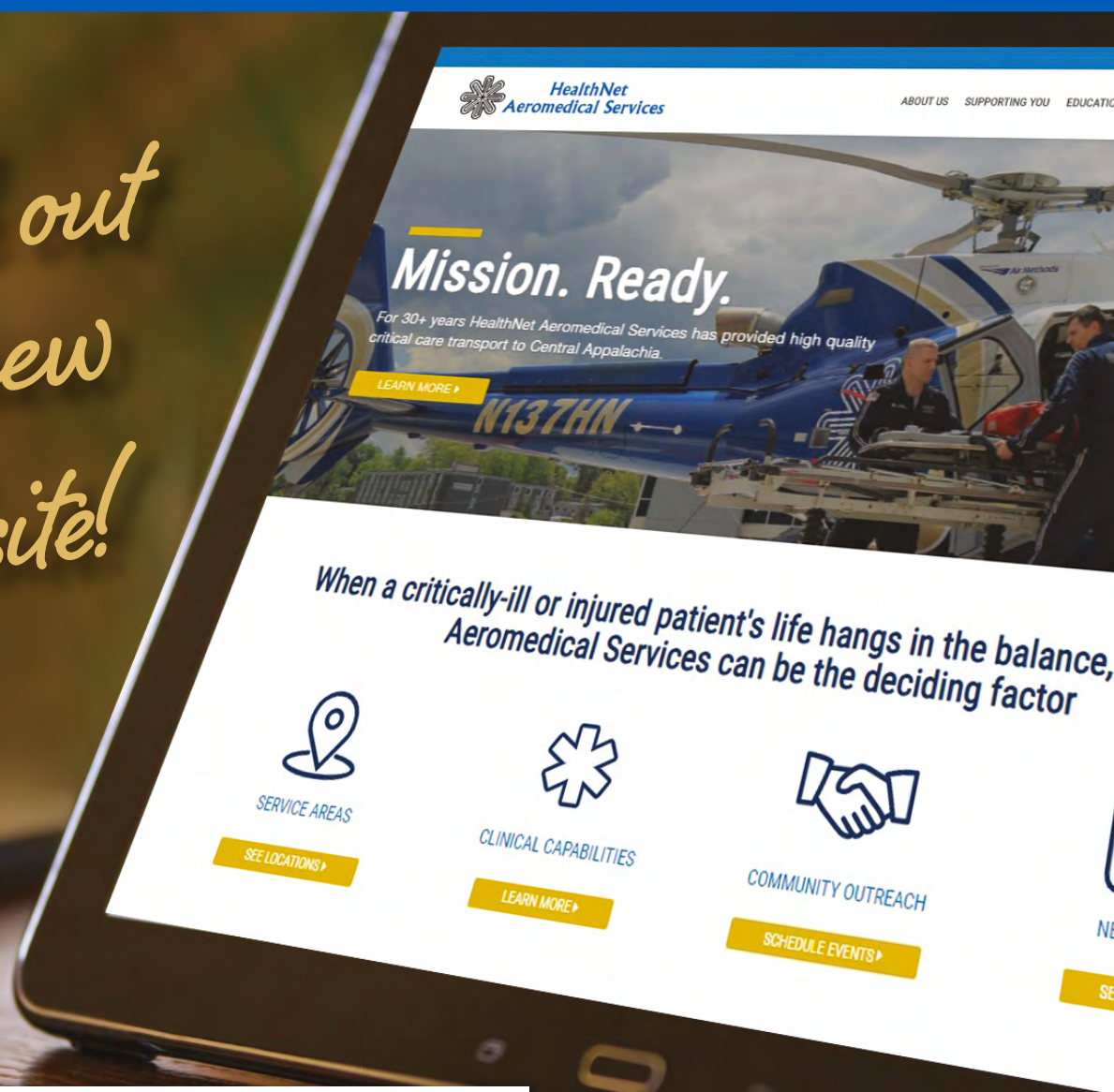
SOCIAL MEDIA - Follow and Like Us!

 fb.com/healthnetaeromed

 @healthnetaeromedicalservices

 @healthnetCCT

Check out
our new
website!



www.healthnetaeromedical.com