InFlight

Fall 2021

A QUARTERLY NEWSLETTER FOR FRIENDS OF HEALTHNET AEROMEDICAL SERVICES, INC.



IN THIS ISSUE:

- Meet the Team: Marty Johnson
- Customer Profile: Fairmont Medical Center
- New Helicopter Celebration
- Aircraft Mechanic Receives National Award



A Legacy of Safety Recognized

Clinton V. Burley HealthNet Aeromedical Services, Inc. President/CEO

Throughout its 35-year history, a hallmark of HealthNet Aeromedical Services has been an overriding commitment to the safety of our flight teams and the patients they serve. From the earliest days that philosophy was present and visible, a guiding light which we have focused on daily.

These safety efforts have been continuous as we always looked for the next way to improve. Our safety record is impeccable and today as in 1986, the most important thing we collectively do is assure that at the end of a shift our team members return home to family. That mission guides us and through the completion of more than 90,000 air transports, we've made that happen.

This legacy made a recent event so very gratifying. In early October, I was joined in Atlanta, Georgia, at the EMS World Expo by Director of Safety Jeff White and Safety Officer Justin Koper. There, HealthNet Aeromedical Services was recognized as the 2021-2022 National Safety in EMS Award winner. Presented by the National Association of Emergency Medical Technicians and the American College of Emergency Physicians, the award is given annually to the agency which not only operates safely but too launches fresh safety initiatives and pushes positive safety change within the emergency medical services industry. These safety leaders and their base representatives across our system do just that.

For lives to be saved, there are so many pieces that must work together in just the right way. In these moments it is easy to miss a step that could have calamitous consequences. The "secret sauce" that leads to operational safety is a never-ending laser focus on just that. On their first day of flight academy, I tell new team members that we will make them tired of hearing about safety. When we do, we're successful in always pushing forward and keeping safety as our organization's preeminent concern.

Clearly, we're proud to receive national level recognition for actions that are simply part of our culture. Simultaneously, I hope that the initiatives we've launched, the research articles our safety team has penned, the presentations they've made across the nation, and the safety record we maintain serves as a challenge to others to continuously raise their bar as well. When they do, the good that we have achieved is paid forward. That benefits us all.

When you select HealthNet Aeromedical Services for the transport for a patient under your care, you expect the penultimate in clinicians, aviators, equipment and yes – safe operations. For over three decades we have worked to deliver on your high expectations and those of your community. On behalf of our team members and board of directors, thank you for your continued confidence in us.

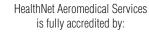
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Team Member Spotlight

Marty Johnson, FP-C Flight Paramedic, Base 3



With more than 600 patient flights under his belt, Flight Paramedic Marty Johnson treats every day on the job as an opportunity to improve his knowledge base with the hopes of better serving patients in his community.

"What has kept me in this field so long is the desire to help people. I like being able to

affect change in a patient and know that when I deliver them to a hospital, I leave them better than how I found them," said Johnson.

Marty began his career in EMS back in 1993 as an EMT at Paramedic Emergency Ambulance Service, Inc. in Greenup County, Kentucky. Three years later he became a paramedic and soon after made the move to Boyd County EMS in Ashland, Kentucky where he retired in 2019 after more than 20 years of service.

He also served as the Education Coordinator at Ashland Community and Technical College and helped launch the paramedic program there. As a self-proclaimed life-long learner, Marty realizes the power education holds for the EMS industry.

"I feel an obligation to share my knowledge with my fellow first responders and clinicians in our regional hospitals. I love seeing the excitement in providers when you teach them a new skill. By educating others, I'm expanding my reach for improving the care of patients in my community," he said.

Outside of work Marty enjoys spending quality time with his wife, two children, and his young grandson. He also enjoys staying active at the gym and on the golf course.



In September 2021, HealthNet Aeromedical Services President and CEO Clinton Burley presented Marty Johnson with the OneTeam Excellence Award for his commitment to upholding the program's mission, vision, and values.



Customer Profile Fairmont Medical Center



FAIRMONT MEDICAL CENTER

WVU Medicine Fairmont Medical Center, a campus of J.W. Ruby Memorial Hospital, provides high-quality emergency and inpatient care for the residents of Marion County, West Virginia, and the surrounding area.

Fairmont Medical Center is home to a full-service emergency department, open 24 hours a day, seven days a week, staffed by board-certified physicians and equipped with lab and imaging services, which are also available for inpatients and outpatients, as well. Forty-two acute care inpatient beds are available with stepdown, telemetry, floor, and observation levels of care.

The facility also offers a cardiology clinic with rotating specialists from the WVU Heart and Vascular Institute and a neurology clinic with specialists from the WVU Rockefeller Neuroscience Institute. Other services provided include radiation oncology and rehabilitation.

Multiphase expansion and infrastructure upgrades are currently underway at Fairmont Medical Center. The expansion will include increasing the number of inpatient beds to 80, adding 30 skilled nursing beds, renovating the operating and procedure rooms, adding infusion services, and adding specialty clinics. The infrastructure upgrades will include the central energy plant, helipad, and those to the façade and roofing.

Emergency and inpatient services at the Fairmont Medical Center complement the care already provided at the WVU Medicine Outpatient Center, located off the Gateway Connector in Fairmont, and the WVU Medicine West Fairmont Clinic.

For more information, visit **WVUMedicine.org/Fairmont-Medical-Center**

Dedication Celebration Held for New Helicopter

In August, a dedication ceremony and ribbon-cutting took place at HealthNet Aeromedical Services' Morgantown base to celebrate the addition of a new EC-145e aircraft.

The helicopter's large airframe allows the space needed for complex pediatric, bariatric, and other transports that require additional medical specialists and equipment on board the aircraft.

The WVU Health System Board of Directors approved the more than \$7.5 million investment to replace the EC-145 aircraft which served the base for more than a decade. That EC-145 has been relocated to Base 10 in Moundsville, West Virginia, to upgrade their aircraft from an EC-135.



Dr. Chris Goode, HealthNet Aeromedical Services President & CEO Clinton Burley, WVU President Gordon Gee, and WVU Health System President & CEO Albert Wright cut the ribbon on the new EC-145e helicopter.



Aircraft Mechanic Honored with National Award

Over the last 34 years, Base 3 Mechanic Mark Godbey has certainly made an impact on the maintenance practices of our program and the team members he works hand in hand with daily.

The Association of Air Medical Services (AAMS) has recognized his impact on the industry and selected Mark as the recipient of the 2021Transport Mechanic Award of Excellence.

Sponsored by Leonardo Helicopters, this award recognizes an individual who has made significant contributions to the safe operation of medical transport vehicles or the improvement of safe maintenance procedures of medical transport vehicles.

Mark will receive the award in late October at the Air Medical Transport Conference in Fort Worth, Texas.

Our Patients Say...

"The flight paramedic and flight nurse were amazing caregivers. The nurse called my husband to inform him how I was doing. She was absolutely amazing!"

- Base 5 Patient



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