



# InFlight

Fall 2022

A QUARTERLY NEWSLETTER  
FOR FRIENDS OF HEALTHNET  
AEROMEDICAL SERVICES, INC.

## Safety Director Honored with Education Award

The National Association of Emergency Medical Technicians (NAEMT) honored HealthNet's Director of Safety Jeff White with the NAEMT Education Service Award.

Along with being the education coordinator for the organization in West Virginia, his work on the EMS Safety Course and EMS Safety Officer Course clearly demonstrates his tremendous support and commitment to NAEMT education.

Each year, the organization selects NAEMT instructors who have demonstrated their commitment to quality EMS education and provided outstanding work in their role as a member of NAEMT's faculty.

The award was presented during the EMS World Expo in Orlando, Florida.



Photo courtesy of Robb Cohen  
Photography & Video

## HealthNet Aeromedical Services Receives West Virginia Rural Health Award

During the West Virginia Rural Health Association's annual conference in October, HealthNet Aeromedical Services received the Organization for Excellence in Rural Health Award.

This award is given to an organization in recognition of exceptionally meritorious contributions to the improvement of health for people in rural West Virginia. It honors creative or innovative work in applying knowledge or practice for the betterment of community health.

HealthNet was nominated for the award because of its role in equipping and managing the five Mobile Ambulance Simulators which are part of the Governor's EMS Initiative. These simulators deliver high-quality EMS education to EMS agencies, training programs, and healthcare facilities across the state.

Learn more about the Governor's EMS Initiative: [emswv.com](https://www.emswv.com)



WVRHA Executive Director Rich Sutphin presents HealthNet Aeromedical Services President and CEO Clinton Burley with the Organization for Excellence in Rural Health Award.



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# Team Member Spotlight

Eric Hager, RN, BSN, CFRN  
Flight Nurse



Eric Hager began his career in the medical field when he was still attending Scott High School in Boone County, West Virginia. Through the Boone Career and Technical Center, he took part in the Health Occupations program where he gained experience completing clinicals at Boone Memorial Hospital.

“At the hospital I would see HealthNet helicopters come and go. I always assumed the people on board were doctors. When I found out you could be a nurse or paramedic, I knew that was the job I wanted to have one day,” said Hager.

After graduating from nursing school and serving as an RN in the emergency room, Eric finally fulfilled his goal of working for HealthNet in 2014.

“I have grown so much as a clinician since joining this team. I did not have pre-hospital experience. I clearly remember my first time intubating a patient in the aircraft. It was challenging, but I had such great guidance from my partner,” Eric said. “After our program added video-assisted intubation devices, I feel so much more confident and know that our patients will also have a better outcome.”

Eric is a proud West Virginian and is honored to make a difference in the lives of so many in his community.

“We strive to offer the best care to the most critical patients. When I see the relief on someone’s face, it means a lot to me.”

Outside of work, Eric enjoys spending time with his wife and three-year-old daughter. He has another little girl on the way and is a proud girl dad. His family enjoys adventures to the beach and Tennessee.



## Customer Profile

Randolph County  
Emergency Medical Services

Randolph County Emergency Medical Services (RCEMS) is a non-profit corporation founded in 1979.

RCEMS has more than 60 employees who provide ALS and BLS services. It is the only EMS provider in the 1,100 square mile county. The organization responds to approximately 7,500 calls each year and handles 90% of emergency and non-emergency transfers out of Davis Medical Center.



With many tourists visiting the area for outdoor activities, RCEMS’s three stations are spread throughout the county in Elkins, Millcreek, and Harman. Their fleet consists of 10 ambulances, two response SUVs, and one rescue ATV for patient extraction in forest lands.

With over an hour transport time to the hospital from the most rural parts of the county,

HealthNet is a crucial resource to get patients to trauma, cardiac, and stroke centers. Through the years, RCEMS and HealthNet have developed a strong relationship because we share a common goal of providing efficient and quality care to the residents of Randolph County.

RCEMS also provides medical support for The Mountain State Forest Festival, Randolph County Fair, and high school and middle school football games.

## Our Patients Say...

I felt very comfortable during the trip. The clinical team was very professional and clearly explained what they were doing to care for me.

- Base 6 Patient

# OneTeam Excellence Award Winner

Each quarter, the OneTeam Excellence Award is presented to a team member who embodies our program's culture, mission, vision, and values.



Bruce Champ, CFRN, CEN, EMT-P  
Flight Nurse, Base 10



**Congratulations!**

Vice President for Clinical Operations Matt Handley and President and CEO Clinton Burley present the OneTeam Excellence Award jacket to Base 10 Flight Nurse Bruce Champ.



## HealthNet Among Agencies Preparing Local Scouts for Emergencies



Education Director Nick Cooper shows Scouts how to properly transfer a patient onto a backboard.

HealthNet Aeromedical Services participated in the first Mountaineer Preparedness Weekend for Scouts at Camp Mountaineer in Monongalia County, West Virginia.

In October, the program joined Monongalia EMS, Monongalia County Health Department, and Mountaineer Area Rescue Group to provide hands-on training to dozens of Scouts from Northern West Virginia.

Team members from HealthNet's Education Department taught scouts how to approach an injured patient, how to assess injuries, and how to package a patient for transport.

Months of planning went into the inaugural event. Many Scouts left with new first aid and emergency training skills.



# HealthNet Aeromedical Services

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# Answer the Call

# Mobile Ambulance Simulators

**Wherever you serve patients  
across West Virginia, mobile  
ambulance simulation is  
available in your community!**

Equipped with the latest high-fidelity human simulation technology, these five vehicles can deliver the highest quality learning for those on the frontlines, all at no cost.

***Use of the Mobile Ambulance Simulators  
can be requested by:***

- ▶ WV Community and Technical Colleges
- ▶ WV EMS instructor/educator
- ▶ Any EMS/fire/police agency in the state
- ▶ Any hospital/clinic in the state



**Ready to plan education  
for your team?  
Simply scan the QR code and  
complete the request form.**

This program is administered by the West Virginia Community and Technical College System. Vehicles and equipment are managed by HealthNet Aeromedical Services.

For more training opportunities visit **EMSWV**.COM